

Quality policy

MICROLAN'S policy is based in concordance with our strategic approach, which considers internal and external factors, and the needs and expectations of all relevant stakeholders.

For the company's directing board, the management of the Quality system has a priority over other aspects of the business management.

Regarding the quality of the product and service, our tagline is to assure our clients that the product delivered to them has been fabricated with the highest quality level and meets all applicable requirements, standards and procedures.

In accordance with this policy, the following general strategies have been determined:

- Look deeper into our knowledge of the desires and necessities of the stakeholders and adjust our internal capabilities in order to satisfy those necessities with consistency and regularity.
- Increase the turnover and volume of activity.
- Continuous improvement in the internal management to guarantee our operational efficiency.
- Extend the Quality System to all activities and processes that affect the quality of the product and service.
- Enhance the updating and innovation of human and technical resources.
- Emphasize the importance of prevention as a working attitude.